



[Privacy Statement Website](#)

Privacy Statement

If you visit one of our websites, request information via our website, contact us by phone or you perform some other service requests with us, then we record personal data of you. We are careful with the processing and protection of your personal data. We respect and uphold the laws and regulations in the field of the protection of personal data, such as the General Data Protection Regulation (GDPR). In this privacy statement you read how we deal with your personal data.

This statement applies only to the platforms that are owned by the HeatMatrix Group BV. HeatMatrix Group BV is not responsible for the privacy practices of other sites and (online) resources available on our platforms. If you have any questions about this privacy policy or have a complaint about the way in which we deal with your personal data, you can contact info@heatmatrixgroup.com.

What is personal data and what is meant by processing of personal data?

Personal data is any information about an identified or identifiable natural person. Each piece of information with which a person can be identified, directly or indirectly, is personal data. This could be for example your name, contact details and any other information that is or can be linked to you, including, for example, email address, location information, login code, health data, bank details, etc.

What falls under processing of personal data is defined as any act or set of acts related to or performed on personal data.

Who is the controller of your personal data?

HeatMatrix Group BV (De Ooyen 15, 4191PB Geldermalsen, The Netherlands, chamber of commerce nr 1723 5788) is responsible for the processing of your personal data. This means that HeatMatrix Group BV determines the purpose and means of the processing itself and that HeatMatrix Group BV is responsible for regulatory compliance, we can be reached via info@heatmatrixgroup.com.

Why do we use your personal data?

- to get in touch with you;
- to send information to you;
- for entering into and performing agreements;
- for informing and advising;
- to carry out investigations;
- for participating in panels;
- for the handling of complaints and compliments;
- to be able to carry out advocacy.
- for interviewing in case of a job opening

Furthermore, we use your personal data for customer relationship management and activities from our database of customers and other stakeholders at HeatMatrix Group BV, and to inform you about our activities.

Hereby we try to take into account your preferences. If you no longer wish to receive information of HeatMatrix Group BV, HeatMatrix Group BV will always offer you an opportunity to unsubscribe.

Why are we allowed to process your data?

According to the legislation, in particular the GDPR, HeatMatrix Group BV may only process personal data if one of the legal bases applies. HeatMatrix Group BV applies the following legal grounds for the processing of personal data:

- A. after obtaining permission from the person whose personal data we process;
- B. in the context of the formation and / or execution of an agreement;
- C. to comply with the law
- D. in connection with the legitimate interests of HeatMatrix Group BV, where HeatMatrix Group BV ensures that the impact on your privacy is as limited as possible.

For example, personal data are processed in the case of:

- A. When we receive a request for information from you or when you give us your business card
- B. When we are making you an offer or executing a contract with you
- C. For legal purposes (including accounting treatment, tax obligations and obligations in connection with court orders or other mandatory laws and regulations);
- D. To keep a database of customers or people (f.e. job applicants, company employees, etc), we are interacting or have previously interacted with.

How long do we keep your personal data?

HeatMatrix Group BV does not store personal data for longer than necessary for the purposes for which the data are processed, and in any case for as long as specific regulations require.

How do we obtain your personal data?

We obtain your personal data because you request information from us, interact with us via our website, email us, phone us or we meet in person or we approach you via publicly available contact details. We also obtain information about you when you apply for a job opening at our company or show interest in the job opening by interacting with us.

Subscribing to our Newsletter

You can subscribe to the newsletter of HeatMatrix Group BV. Through the newsletter we keep you informed with news about our company and relevant developments. Your email address is automatically added to the mailing list of the newsletter when you have interacted with us. In every newsletter that you receive, there is a link with which you can unsubscribe from receiving this newsletter.

What personal data is collected by HeatMatrix Group BV?

We collect the following information about you:

- Name(s)
- Business Address(es)
- Personal and Business phone number(s)
- Company name
- Personal or Business email
- Information we receive via our contact forms, or via email correspondence
- Job application related documents such as motivation letters and curriculum vitae, your picture and information about and from references

With whom and why do we share your personal data?

We use third parties to manage our platforms (examples are: payroll providers, lead management, cloud storage, Salesforce etc). It is possible that these third parties have access to your personal data. If that is the case, we take appropriate measures to ensure that your data is adequately secured and used exclusively for the intended purposes. Your personal data will under no circumstances be sold to third parties by HeatMatrix Group BV.

1. The passing on and receiving of personal data within HeatMatrix Group BV
HeatMatrix Group BV can exchange your (personal) data between the various employees within the organization, insofar as this is necessary in view of the purpose of the data processing.
2. The passing on and receiving of data outside HeatMatrix Group BV
The purpose of processing your personal data may involve sharing personal data with other organizations. Insofar as there is no explicit consent or legal obligation, this exchange of information will only take place on the basis of the execution of the agreement between you and HeatMatrix Group BV or when HeatMatrix Group BV has a legitimate interest.
3. HeatMatrix Group BV will not sell your personal data to third parties without your permission.

Personal data transfer outside the European Economic Area.

We ensure that our third parties do not simply process your data outside the European Union. If this is the case, we have concluded an agreement with this party in which the level of protection of the GDPR is secured. Furthermore, we will not disclose the information you provide to other parties, unless this is necessary in the context of the performance of the agreement you conclude with us or if it is legally required or permitted, if you consent, or if we have a legitimate interest in doing so.

Security

HeatMatrix Group BV has taken appropriate technical and organizational measures to protect your personal data against loss or against any form of unlawful processing. HeatMatrix Group BV has established an information security policy and taken physical, organizational and electronic measures with due observance thereof. Your data is transmitted via secure internet connections over the internet. We contractually commit third parties who are engaged in the management and development of the Platforms to respect the confidentiality of your data.

View, delete and change: what are your privacy rights?

You have the right to access your personal data, the right to request correction, restriction or removal of your personal data and you can also request the transfer of your data. Finally, you can object to the use of your data. If the processing of your data is based on permission, you can withdraw it at any time. You can send your written requests or questions related to privacy-related matters to: info@heatmatrixgroup.com. To identify you we will call you and ask you several verification questions to correctly verify that you are who you state that you are. You will then receive an answer from us within 30 days.

You are also entitled to submit a complaint about the use of your data with the Dutch Data Protection Authority. You can do so here: [submit a complaint](#)

Changes

We reserve the right to make changes to this privacy statement. Therefore, check the Privacy Statement regularly for the latest version of our privacy policy.

Questions?

If you have any questions about our privacy policy, please contact us via info@heatmatrixgroup.com.

This privacy statement was last modified on November 1st, 2019